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| Chapter 12 vocabulary | Chapter 12 vocabulary |  |
| Back of the house  Career  Career ladder  Certification  Closed questions  College applications  Concierge  Cover letter  Etiquette  Financial aid  Free application for federal student aid  Job application  Mentor  Networking  Open-ended questions  Portfolio  References  Resume  Scholarship  Stress  Stress management  Time management  Work study | Back of the house  Career  Career ladder  Certification  Closed questions  College applications  Concierge  Cover letter  Etiquette  Financial aid  Free application for federal student aid  Job application  Mentor  Networking  Open-ended questions  Portfolio  References  Resume  Scholarship  Stress  Stress management  Time management  Work study |  |